

APPROVED	O.G. FIG.	
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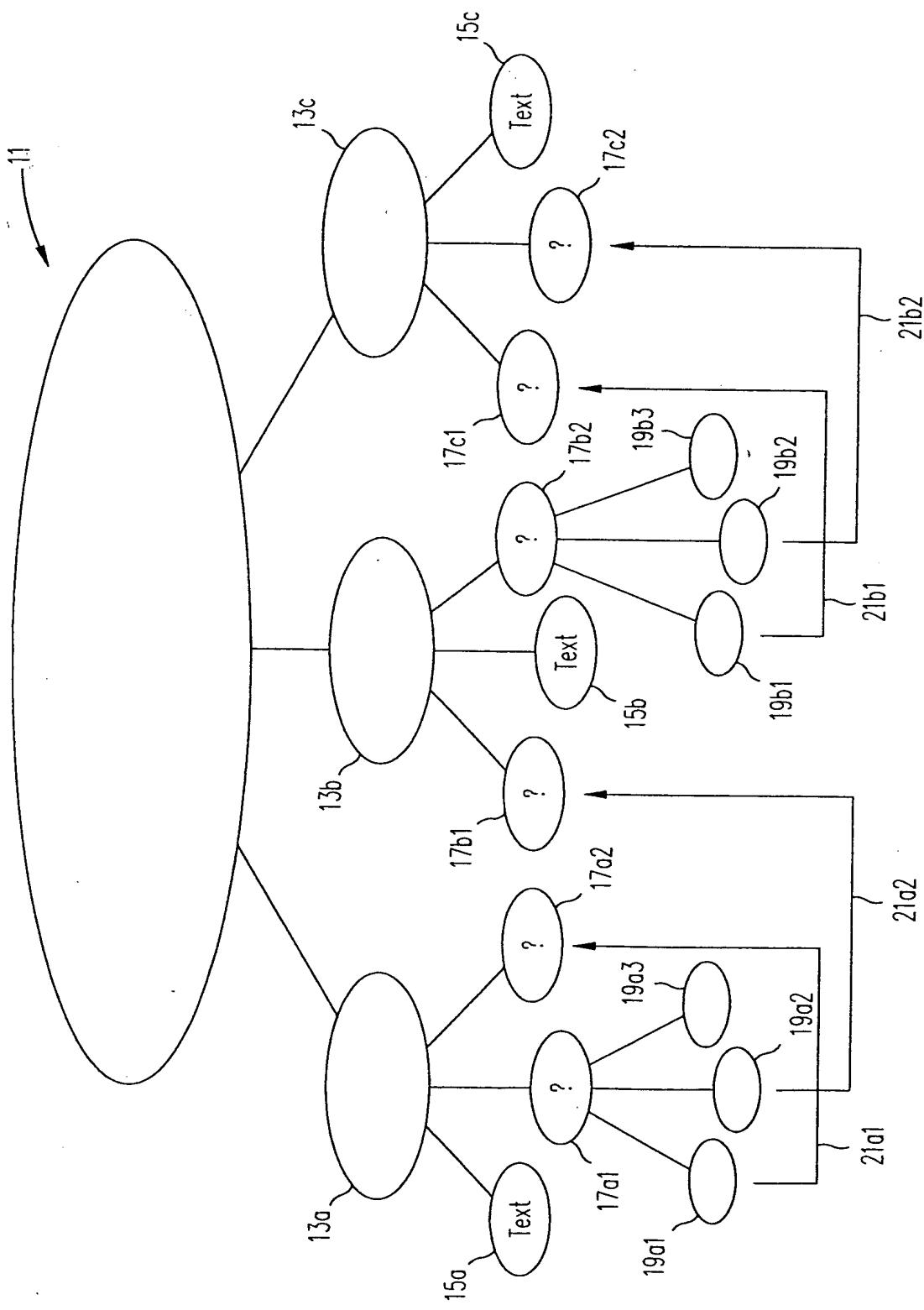


FIG. 1

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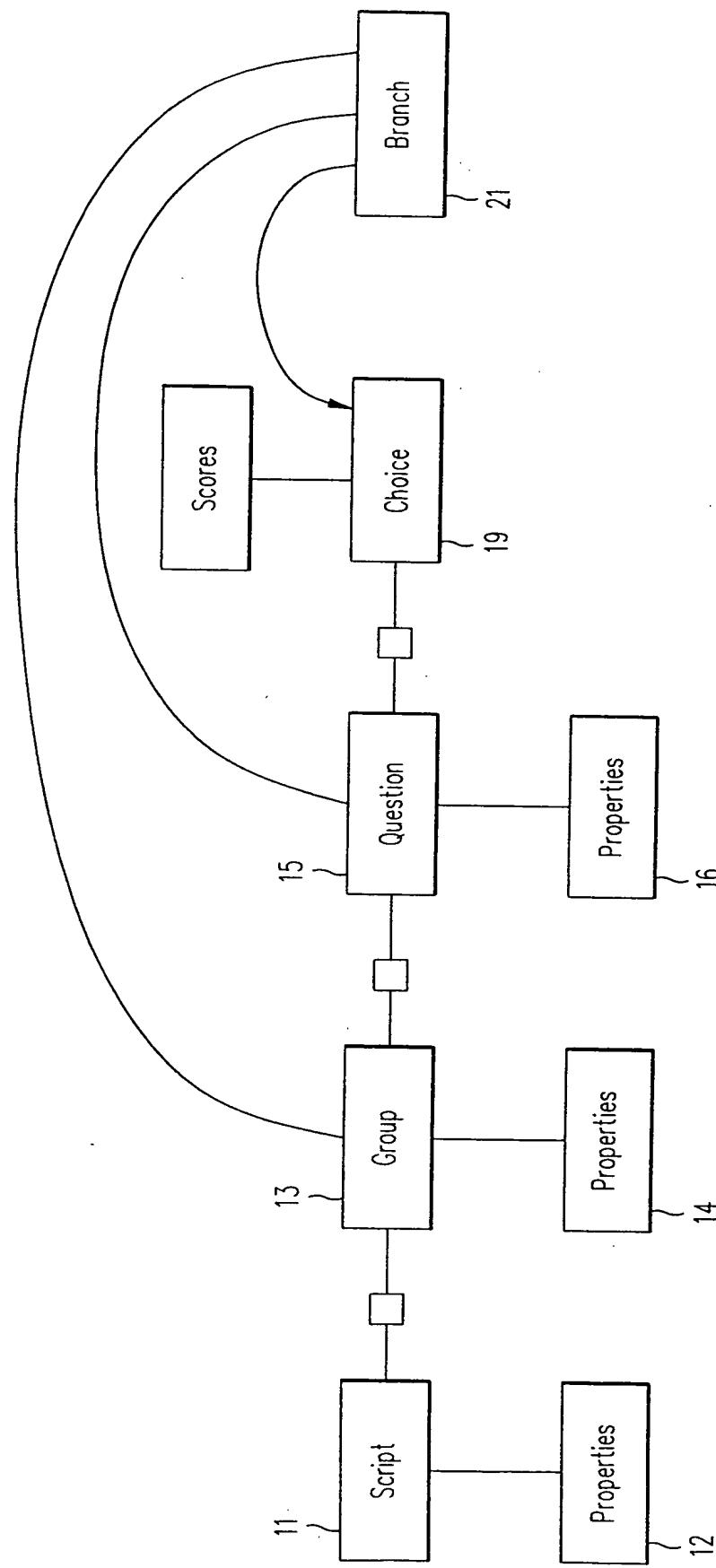


FIG. 2

DRAFTSMAN'S SIGNATURE

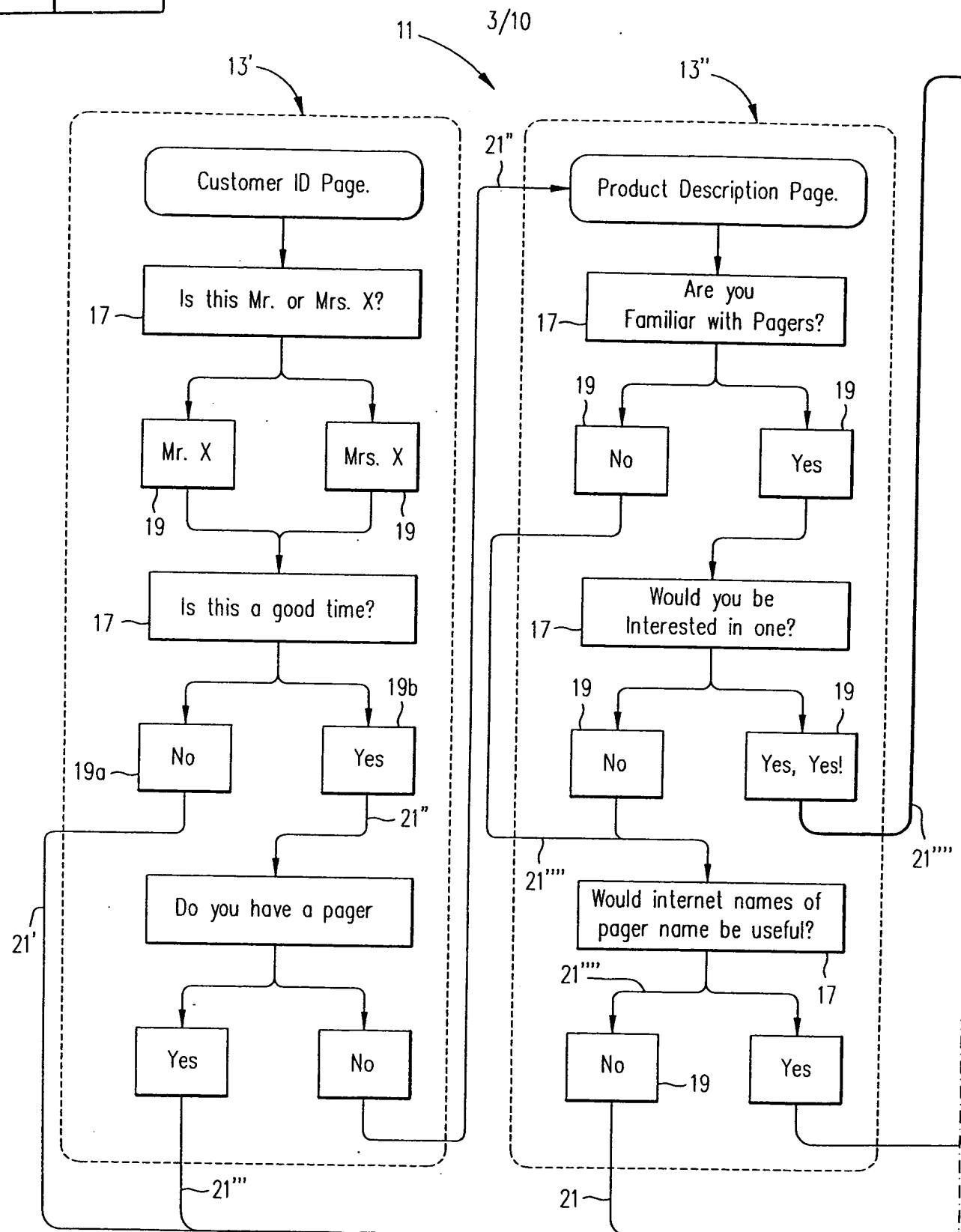


FIG. 3a	FIG. 3b
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Key To
FIG. 3

FIG. 3a

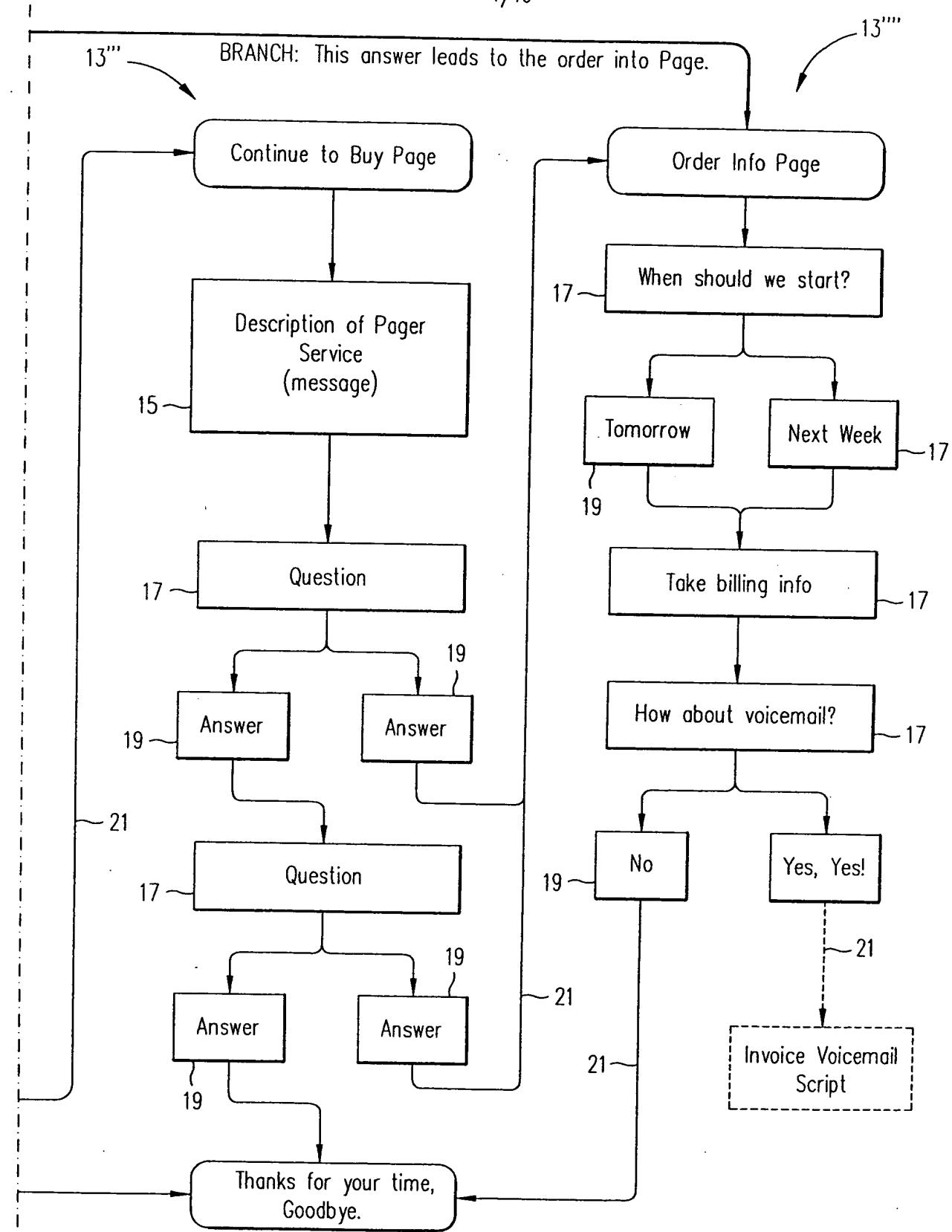


FIG. 3E

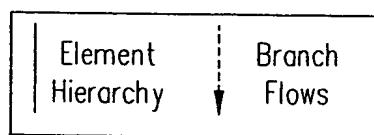
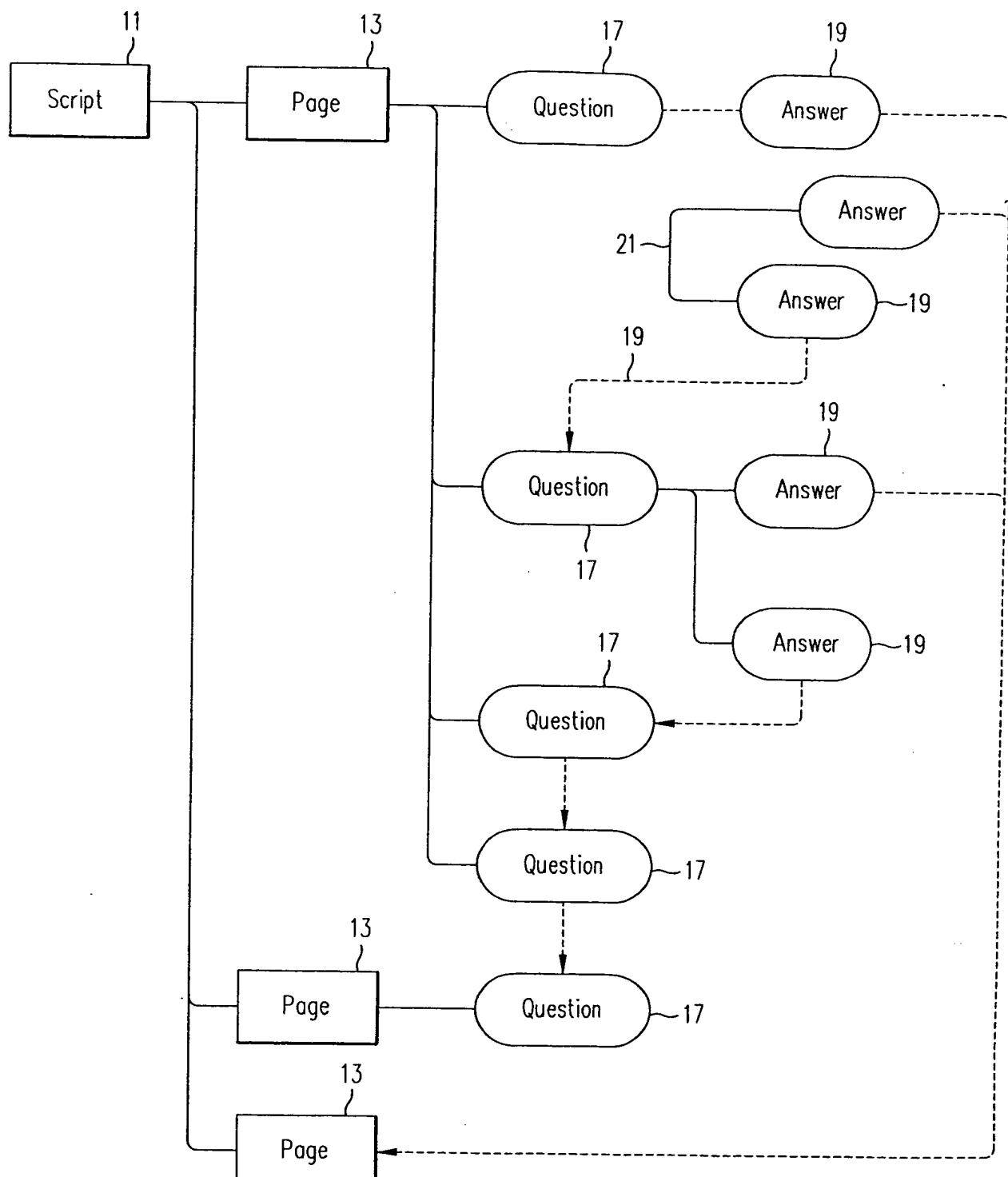


FIG. 4

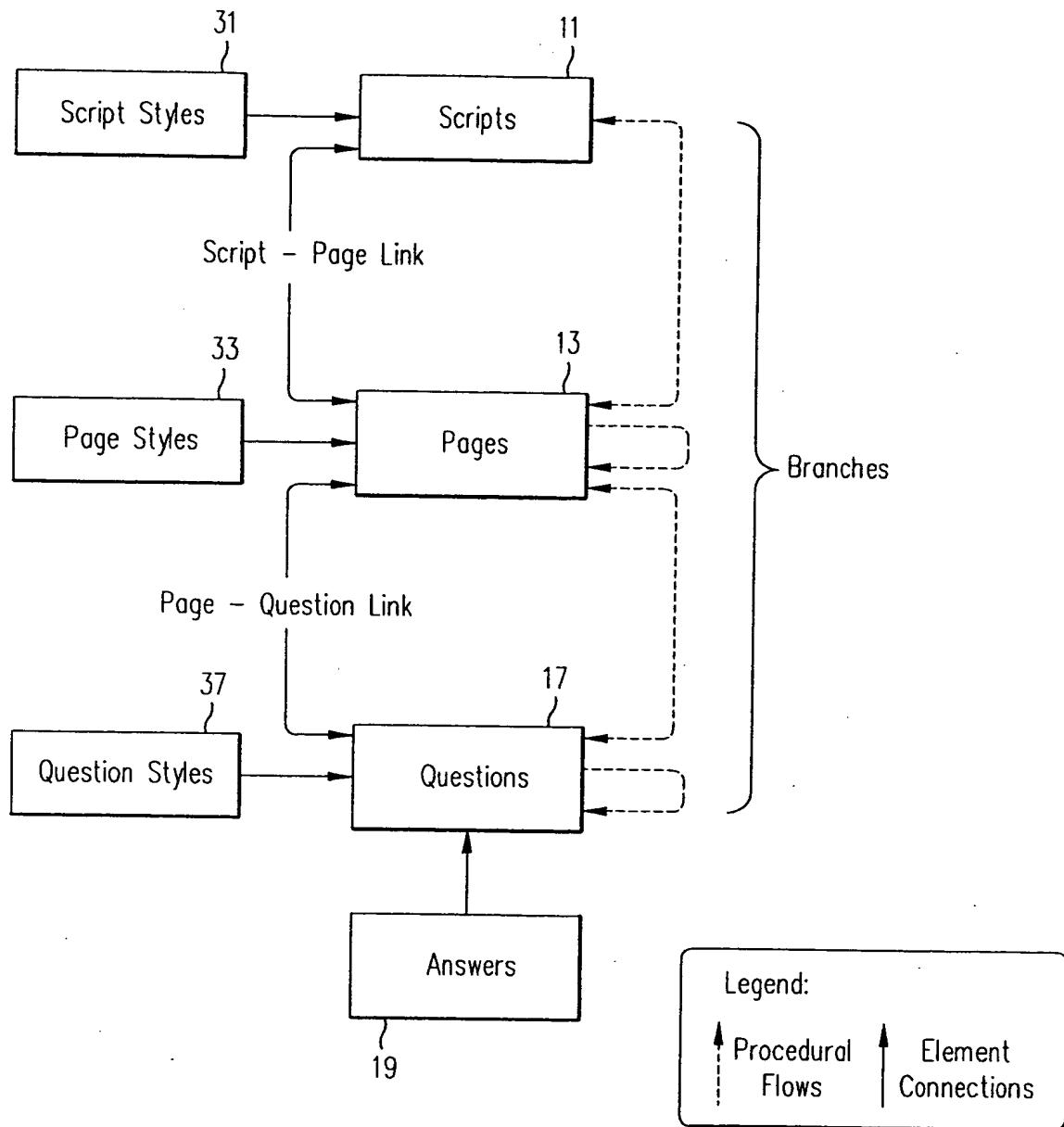


FIG. 5

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	First Name Last Name Campaign Service
	Script playing area. Thank you for calling Siebel systems. This is Tiffany, how can I help you today? <ul style="list-style-type: none"> <input type="radio"/> Need license key ~17 <input type="radio"/> Need upgrade to Siebel 99 ~17 <input checked="" type="radio"/> Need assistance on new SmartScript ~17 How long have you been working with SmartScript? ~17 1 week 19
	Have you read the documentation? ~17 <ul style="list-style-type: none"> <input type="radio"/> Yes <input type="radio"/> No

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FIG. 6

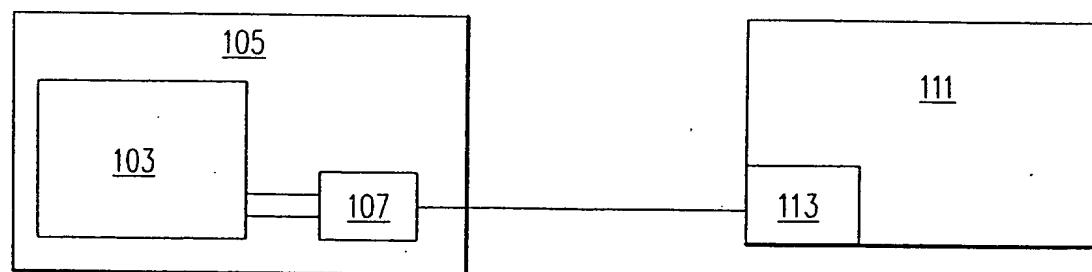


FIG. 10

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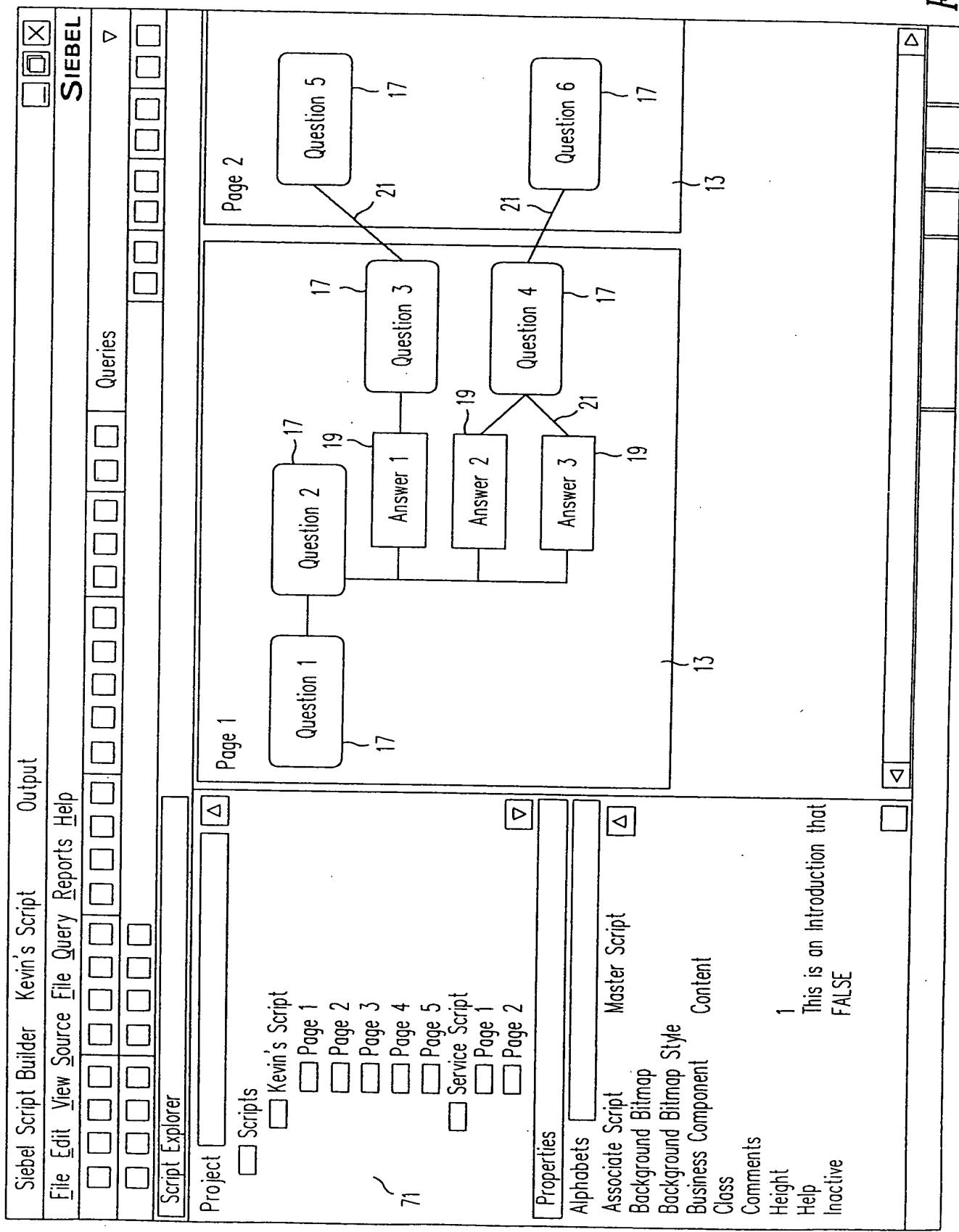


FIG. 7

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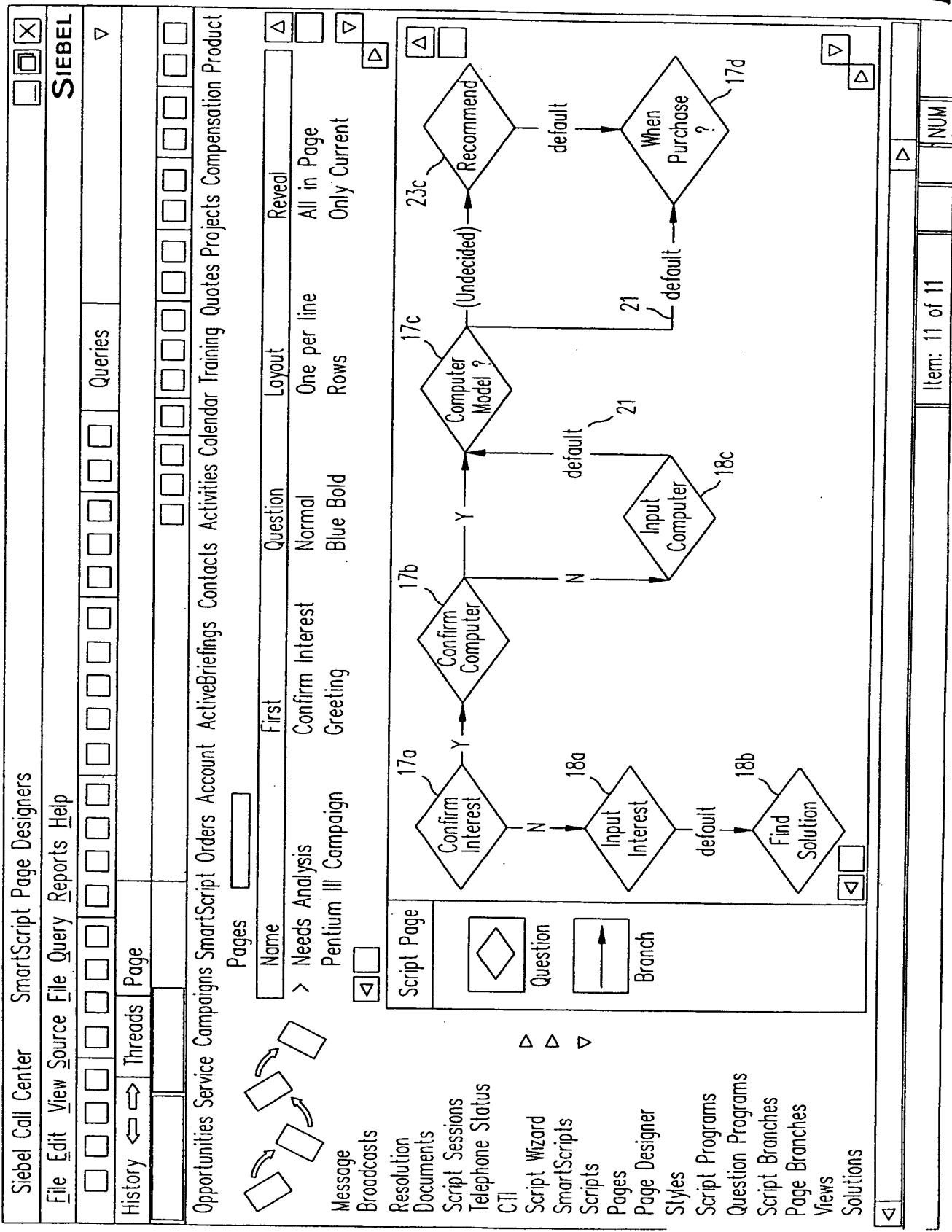


FIG. 8

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